



American Home Warranty Company

July 12, 2010

Mr. Dan Bower  
Holmes Inspection Company  
P.O. Box 12787  
Shawnee Mission, KS 66282

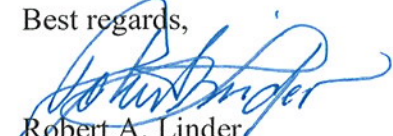
Dear Dan:


We are writing today with great pleasure to indicate that your claims experience with the American Home Warranty Company limited warranty program, offered nationally through home inspectors, remains absolutely perfect. That is, since you joined our program on January 3, 2003 and began providing the limited warranty to your clients as an integral part of your package of professional services, we have not received a single claim from any of those clients arising from the many, many home inspections you have performed during that more than seven-year period.

Dan, while generally speaking all of our home inspectors are very well-qualified through training and experience, your record is indeed outstanding and speaks directly to your high level of professionalism in your chosen field. There are few, if any, of our more than 2,400 home inspectors around the country who can claim such a high degree of success from the perspective of serving their clients – the home-buying and home-selling public – in the important task of informing them as to the current condition of the homes inspected.

You are to be congratulated, and we are proud to be doing business with you!

Best regards,

  
Robert A. Linder  
Director of Operations

  
Bev Kincaid  
Claims Director